



**SINGAPORE CIVIL DEFENCE FORCE  
MEDIA BRIEFING – FIRE AND AMBULANCE STATISTICS**

**TOPIC 2**

**EMERGENCY AMBULANCE SERVICE STATISTICS  
(JAN – DEC 2007)**

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**TOTAL EMERGENCY AMBULANCE SERVICE (EAS) CALLS**

1. SCDF responded to a total of 109,459 EAS calls in 2007. In comparison with last year, there was an increase of 13,453 cases (14%). Of the total calls responded, emergency calls made up 101,491 or 93%. The remaining 4,281 cases (4%) were non-emergency situations and another 3,687 cases (3%) were false alarms. See **Table 1**:

Description	2006	2007	Absolute Change	% Change
Emergency Calls	87,679	101,491	13,812	16%
Non-Emergency Calls	5,462	4,281	-1,181	-22%
False Alarms	2,865	3,687	822	29%
<b>Total</b>	<b>96,006</b>	<b>109,459</b>	<b>13,453</b>	<b>14%</b>

**TABLE 1 : NUMBER AND TYPES OF AMBULANCE CALLS**

**EMERGENCY CALLS**

2. Emergency calls last year rose by 16% (13,812 cases) to 101,491 cases. The breakdown for emergency cases is shown in **Table 2**. 71% (71,496 cases) were medical cases (e.g. cases involving chest pain, breathlessness, unconsciousness and cardiac arrest). 10% (10,579 cases) were road traffic accidents and 19% (19,416 cases) were related to industrial accidents, falls and assault.

<b>Description</b>	<b>2006</b>	<b>2007</b>	<b>Absolute Change</b>	<b>% Change</b>
Trauma - Road Traffic Accidents	9,190	10,579	1,389	15%
Other Trauma	16,953	19,416	2,463	15%
Medical (Emergency)	61,536	71,496	9,960	16%
<b>Total</b>	<b>87,679</b>	<b>101,491</b>	<b>13,812</b>	<b>16%</b>

**TABLE 2 : BREAKDOWN ON GENUINE EMERGENCY AMBULANCE CALLS**

### **NON-EMERGENCY CALLS**

3. In 2007, a drop in the number of non-emergency calls to 4,281 (22%) cases was recorded, as compared to 5,462 cases last year. Members of public are encouraged to continue to utilise 1777 for non-emergency cases.

### **FALSE ALARMS**

4. False alarm calls are situations where SCDF emergency ambulances are called for but upon arrival, the crew found no sign of any person requiring medical assistance. The false alarm calls had increased from 2,865 cases in 2006 to 3,687 last year, or 29%.